

TheOldBear


Product overview

One workspace for people, plans, incidents, assurance and follow-up — designed for managers who need clarity under pressure.

Screenshots captured from the TheOldBear demo workspace · UK regulated adult social care · theoldbear.uk

Command-centre dashboard

Live operations

 **The Old Bear Platform**
Care, operations & governance

Meridian Support Services (Demo - offline preview)
Supported living

- Dashboard
- Action centre
- People
- Support plans
- Incidents
- Safeguarding
- Restrictive practice
- RP reduction
- DoLS & legal

See risk, workload and triangulation without opening six spreadsheets.

- Demo data illustrates the same density as production
- Action Centre preview pulls the highest-severity queue
- KPIs for incidents, safeguarding, plans and training in one glance

Action Centre

Single queue



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Assign, escalate and close with audit-friendly context.

- Role-aware views for managers and admins
- Deep links back to incidents, plans and governance
- Cross-module items sorted by severity

Person profile

Person-centred record



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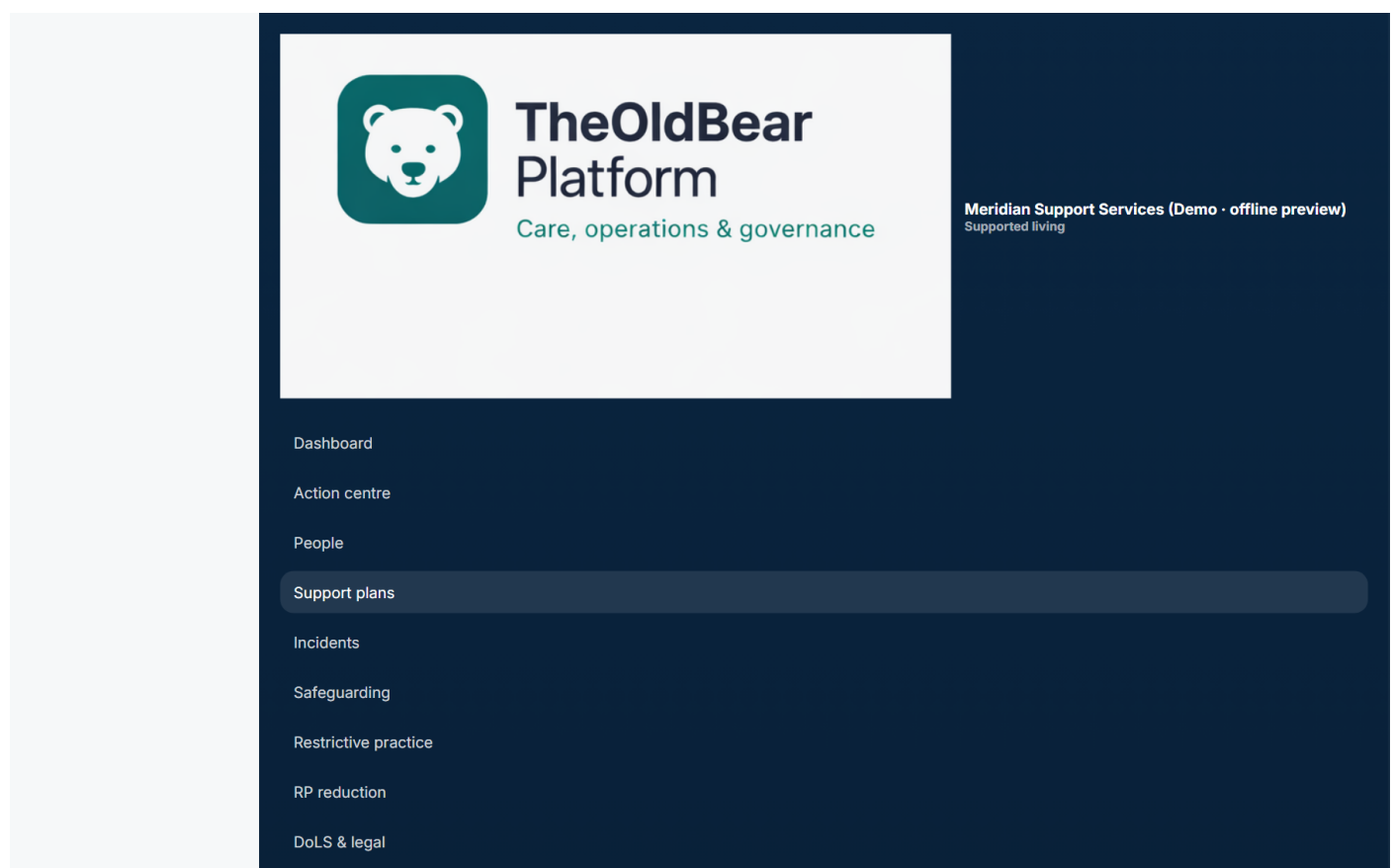
DoLS & legal

Plans, risks, professionals and MDT history stay attached to the person.

- AHP register where enabled
- Linked support plans and incidents
- Tabbed clinical and legal context

Support plans

Outcomes that inspectors can follow



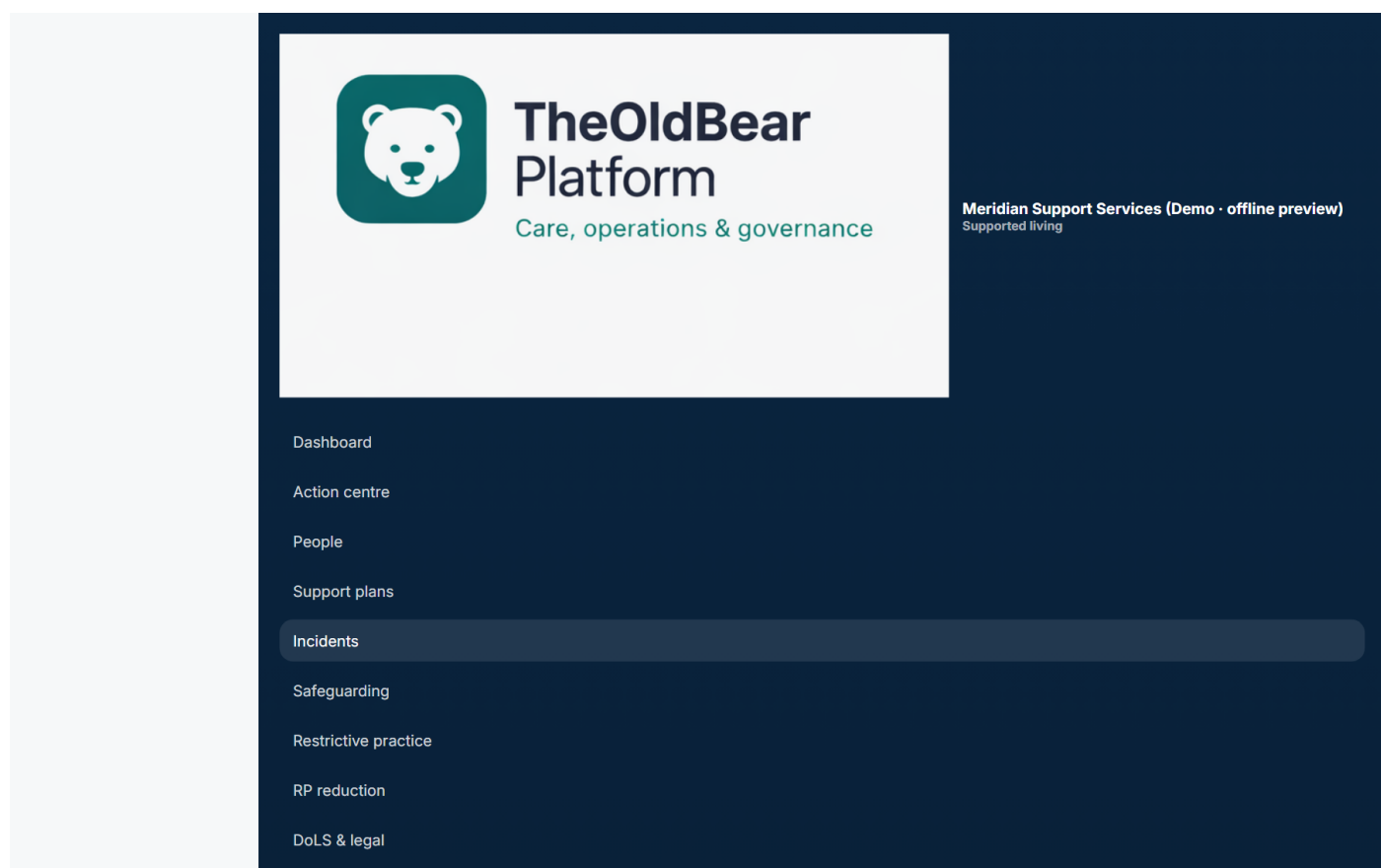
The screenshot displays the 'The Old Bear Platform' interface. At the top left, there is a logo of a bear's head inside a teal square. To the right of the logo, the text reads 'The Old Bear Platform' in a large, bold, dark font, with 'Care, operations & governance' in a smaller, teal font below it. On the right side of the interface, there is a dark blue header area with the text 'Meridian Support Services (Demo · offline preview)' and 'Supported living' below it. A vertical navigation menu is located on the left side of the main content area, listing several options: 'Dashboard', 'Action centre', 'People', 'Support plans' (which is highlighted with a dark blue background), 'Incidents', 'Safeguarding', 'Restrictive practice', 'RP reduction', and 'DoLS & legal'.

Structured needs, outcomes and review dates with less boilerplate drift.

- Traceability into Action Centre and MDT
- Section editor where Stage 2 is enabled
- Plan categories aligned to your operating model

Incident system

Learning and governance



The screenshot displays the 'The Old Bear Platform' interface. At the top left, there is a logo of a bear's head inside a green rounded square. To the right of the logo, the text reads 'The Old Bear Platform' in a large, bold, dark font, with 'Care, operations & governance' in a smaller, lighter font below it. On the right side of the header area, there is a dark blue box containing the text 'Meridian Support Services (Demo · offline preview)' and 'Supported living' in a smaller font. Below the header, a vertical navigation menu is visible on the left side of a dark blue background. The menu items are: 'Dashboard', 'Action centre', 'People', 'Support plans', 'Incidents' (which is highlighted with a light blue bar), 'Safeguarding', 'Restrictive practice', 'RP reduction', and 'DoLS & legal'.

Capture severity, safeguarding flags and follow-up while the memory is fresh.

- Path into investigations and operational tasks
- Intelligence hooks where migrations are applied
- Filters by person, location and category

MDT meetings

Multidisciplinary trail



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Register, attendees, linked records and meeting-owned actions.

- Suggestions engine highlights when an MDT may help
- Draft and held states for accountable sign-off
- Links to incidents, plans and safeguarding concerns