

TheOldBear

Compliance & care pack

Evidence of how TheOldBear supports CQC-style domains — Safe, Effective, Caring, Responsive, Well-led — without sacrificing usability.

Screenshots captured from the TheOldBear demo workspace · UK regulated adult social care · theoldbear.uk

Compliance workspace

Registers and scoring



**TheOldBear
Platform**

Care, operations & governance

Meridian Support Services (Demo · offline preview)
Supported living

Dashboard

Action centre

People

Support plans

Incidents

Safeguarding

Restrictive practice

RP reduction

DoLS & legal

Surface open flags, thresholds and remediation in provider language.

- Feeds Action Centre for owned follow-up
- Supports board-level “are we green?” conversations
- Connects to operational configuration where deployed

Governance live

Assurance rhythm



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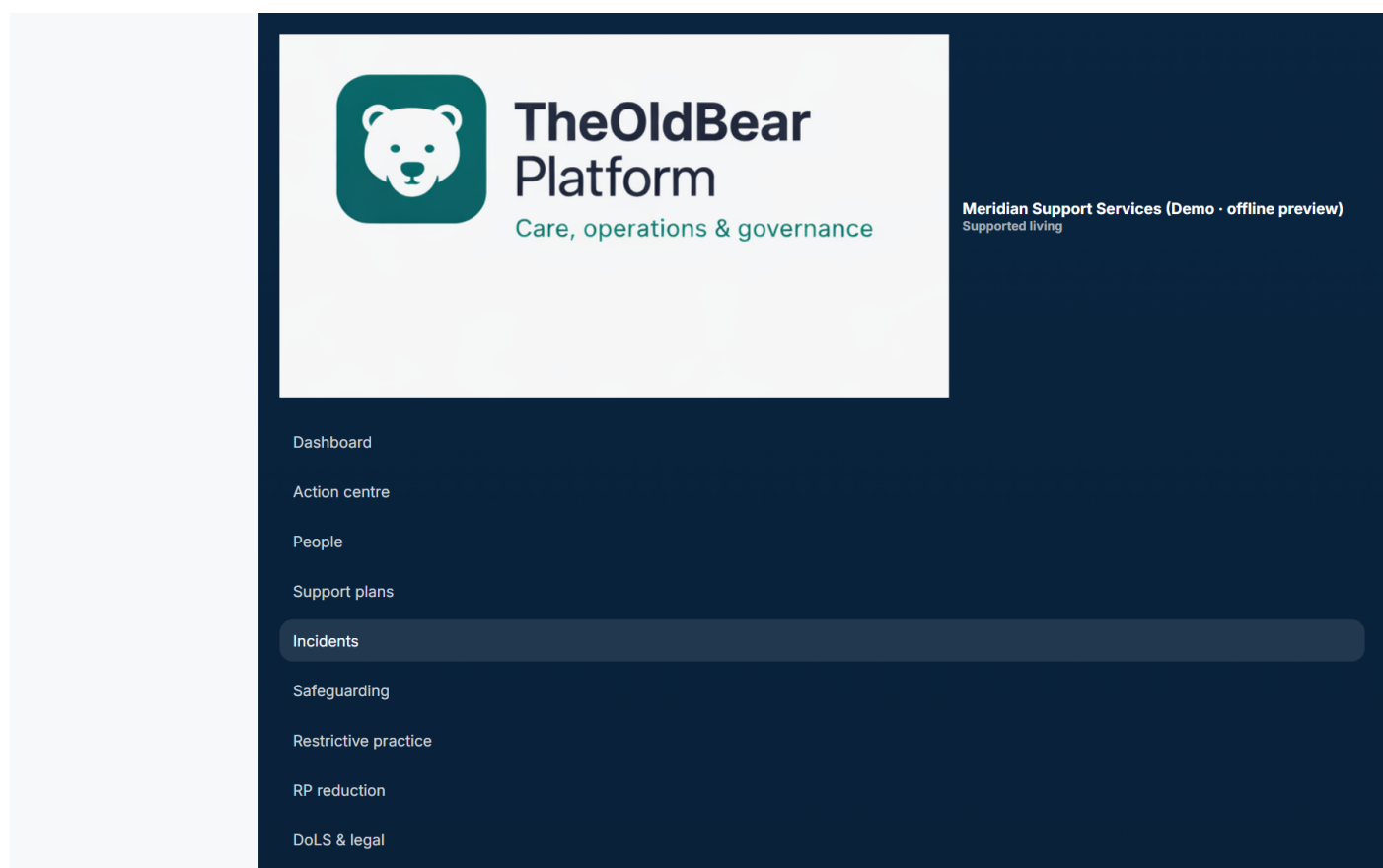
DoLS & legal

Quality checks, audits and actions in one leadership view.

- Designed for registered manager oversight
- Links to deeper modules (training, incidents, documents)
- Replaces fragmented governance spreadsheets

Safe — incidents

Reg 12 / duty of candour alignment



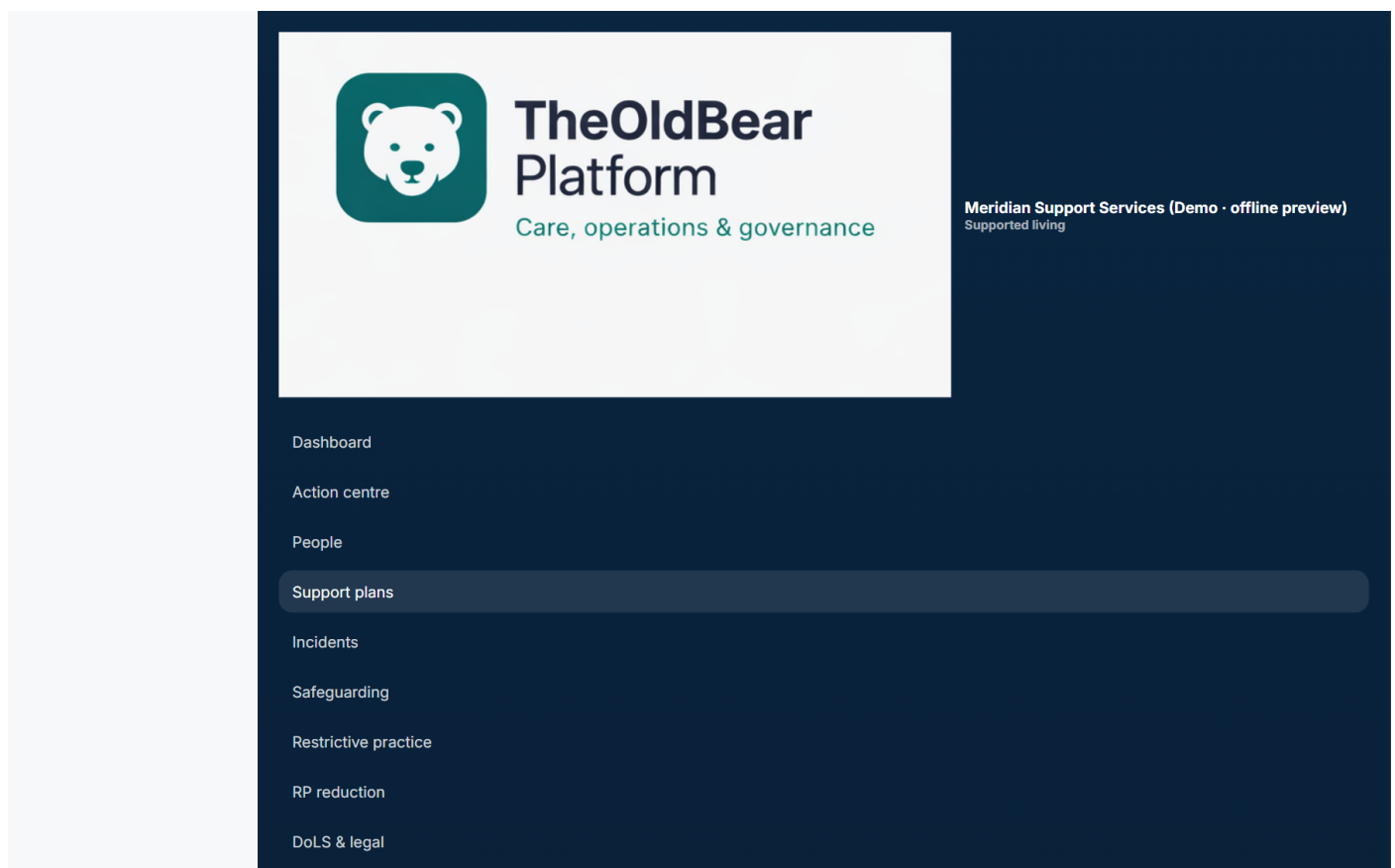
The screenshot displays the 'The Old Bear Platform' interface. The header area includes the platform logo (a white bear head in a green square) and the text 'The Old Bear Platform' with the subtitle 'Care, operations & governance'. To the right of the header, it says 'Meridian Support Services (Demo · offline preview)' and 'Supported living'. Below the header is a navigation menu with the following items: Dashboard, Action centre, People, Support plans, Incidents (highlighted with a dark blue bar), Safeguarding, Restrictive practice, RP reduction, and DoLS & legal.

Demonstrate timely logging, severity discipline and follow-up owners.

- Export narrative for commissioner packs
- Cross-link to safeguarding where concerns exist
- Show learning fields and investigation posture

Effective & caring — plans

Reg 9



The screenshot displays the 'The Old Bear Platform' interface. The header section features a logo of a bear's face in a teal square, followed by the text 'The Old Bear Platform' and 'Care, operations & governance'. To the right of the header, it says 'Meridian Support Services (Demo · offline preview)' and 'Supported living'. Below the header is a navigation menu with the following items: Dashboard, Action centre, People, Support plans (highlighted with a dark blue bar), Incidents, Safeguarding, Restrictive practice, RP reduction, and DoLS & legal.

Plans that read like the person, not the software vendor.

- AHP and health overlays when enabled
- Review dates that drive dashboard attention
- Person-centred needs and measurable outcomes

Responsive — MDT

Multi-agency coordination



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Show how the system respects professional boundaries while keeping a trail.

- Meeting actions mirrored to operational tasks
- Linked incidents and plans for inspector sampling
- Attendees, chair, and specialist advice fields

Well-led — control tower

Oversight without micromanagement



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Leaders see priority, not noise — then trust teams to execute.

- Supports supervision and escalation patterns
- Module filters for deep dives (safeguarding, MDT, training)
- Severity-ranked queue reduces “everything is urgent” fatigue